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HR Summit & Expo Participation

This year's The Star HR Summit & Expo took place at the award winning Sandton International Convention Centre in Johannesburg from 5-8 October. The exhibition was established on the success of the Human Resource Development Education Expo which has been around for more than two decades; and the joining of the HRD Expo and IIR's HR Africa Summit highlighted the services of professionals in the markets of human resources, training and education.

This was a top event where SA's latest human resources, training and education services, solutions and technologies were showcased and ProServ South Africa was lucky enough to have been part of it!

ProServ used this opportunity to introduce and demonstrate two consulting tools, namely Amplix, a web-based data management tool and eBrixx, a web-based performance and quality management tool, which are a must-have for any HR department or organisation which specialises in consulting services. If you were unable to visit our stand at the Expo you will be able to read more about some of the tools and services we offer in this newsletter.

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Performance Management – Measuring Success.

eBrixx™ is a web-based software solution that administers and integrates your company's Performance, Quality and Recruitment Management Systems.

What can eBrixx™ do for your company?:

- Effectively communicate and energise your company's corporate strategy by assigning individual objectives and responsibilities at all levels
- Allow your company to align its vision and strategy to everyday individual tasks and practices on which each employee may be objectively evaluated
- Delineate competencies associated with each job role and allow for monitoring
- Make all standard operating procedures and policies accessible at all times, anywhere
- Transform your company's strategies into tangible everyday operations by communicating and committing employees to objectives and processes
- Allow your organisation to manage recruitment electronically.

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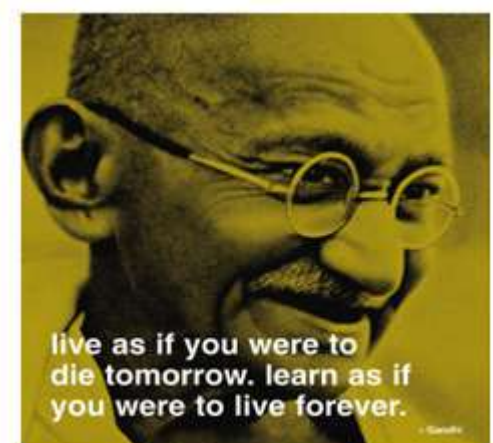
Performance Management Tool

Training In The Tough Times...

Among the most successful companies, learning and training is crucial because in this competitive global business environment, excellent staff are what separates the good companies from the great companies. Bill Sullivan, president and CEO of Agilent, stated in an interview: "I look at learning as a continuing investment ... People think of training and development as an add-on choice, but I have never thought about it that way. Training is fundamental to running a company. Any organisation that works well doesn't look at whether to do it or not.

Read the full article about how training can contribute to the success of your organisation and why organisations should never stop training. You will either find yourself inspired to start training in your organisation or recommitted to this invaluable endeavour. Whichever it is, ProServ will partner with you in developing training interventions suited specifically to your organisation's individual needs.

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And So 2010 Comes To A Close...

2010 started with the excitement of the pending FIFA World Cup and frenzied activities in the hospitality and tourism industry as establishments upgraded their facilities and trained their staff in preparation for the hosting of the biggest event ever held in South Africa.

The whole country celebrated as Tshabalala scored the first goal for South Africa and despair struck when BafanaBafana failed to make it past the first round; but the spirit of the people remained high as South Africans all over the country got behind the remaining teams which represented the continent of Africa. As a nation, we can be proud of the manner in which we not only welcomed people from all over the world, but also the way we prepared our country for delivering world-class hospitality.

And now, it is almost time to say farewell to 2010 and welcome 2011 in. One thing we can definitely say is that the year 2010 will forever be etched in our thoughts and memories!

[For Season's Greetings - Click Here](#)



And So 2010 Comes To A Close ...

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