



KnowHow is a Performance Evaluation System and **focuses on ONLINE EVALUATION** of learning in the following levels:

- Level 1 – Reaction to Training
- Level 2 – Has learning taken place?
- Level 3 – Application of learning on the job

It is also possible to meet **NQF REQUIREMENTS** with

- Outcomes based assessment through Competency assessments recorded on KnowHow and assessment questions / results can be printed for Portfolio of Evidence.

System Benefits

- Enables learners to **ACCESS ALL LEARNING** that they will need for their jobs from their desks (or kiosk)
- Provides learners with **JOB RELATED** examples (**SIMULATIONS**)
- Gives learners the opportunity to **ASSESS KNOWLEDGE AND SKILLS**
- **RECORDS ALL LEARNING** that learners have done
- Breaks down learning into individual components and gives users **PROGRESS ON EACH COMPONENT** including recognition by automatic customisable certification
- Allows managers to **EVALUATE** whether or not they are applying their newly learned **KNOWLEDGE AND SKILLS** to their jobs
- **EVALUATE** whether application of newly learned knowledge is applied in the workplace (competency evaluations)
- **EVALUATE** whether or not training has had an **IMPACT** on the performance of the department/section
- Monitor their learning progress through **DETAILED REPORTING**

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